



## Beeville Independent School District Food Service Department

605 N. Tyler Beeville, Texas 78102  
Phone (361) 362-6082 Fax (361) 362-6079

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### How to Stay Informed of Your Child's Account

Beeville ISD uses several ways to keep you informed of your child's meal account balance. You can always call 361-362-6082 for assistance with any of the methods below.

1. Low Balance and negative charge notices are sent home a minimum of twice a week. Low balance notices are printed once the account has reached a \$5.00 balance and a negative charge notice is sent once a negative balance is reached. These letters are then provided to the teacher in order to be sent home with your child. These notices are sent automatic and you do not need to do anything to start this process.
2. Beeville ISD utilizes a phone notification system called School Messenger. Trojan Grill sends out a notification three times a week (Sunday night, Tuesday night and Thursday night) to anybody with a negative balance. This system utilizes the phone number you provided to the district during registration. If you change numbers during the school year, please update your number with your child's campus office to ensure you continue to receive these phone calls. These notices are sent automatic and you do not need to do anything to start this process. If you do not receive these phone calls, you might consider updating your phone number with your child's campus staff.
3. Using our website [www.trojangrill.net](http://www.trojangrill.net), you can use Lunch Money Now to receive a low balance email notice free of charge. You will need to enter Lunch Money Now and set up a low balance notification or utilize the *Classic Login* if you do not want to set up an account. You can set the limit when you would like the notification to be sent. The limit ranges from \$2.00 to \$25.00. This notice will be sent to an email address. You must set up an account in Lunch Money Now and set the email address for notices to be sent.
4. You can always call any campus or the district food service office (361-362-6082) and ask about your child's account balance by food service personnel.

As stated on Page 19.7 and 19.8 in the Administrator's Reference Manual, utilized by United States Department of Agriculture and Texas Department of Agriculture; **“Schools are not required to serve children who receive reduced-price or full price meals but do not have money to pay.”** Beeville ISD does have a charge policy but goes to a no charging policy during April and May in an effort to close our books with a zero charge balance. Beeville ISD does this in an effort to not use other monies to pay for outstanding debt from food service. The full policy can be found at [www.squaremeals.org/program/nationalschoollunchprogram](http://www.squaremeals.org/program/nationalschoollunchprogram) . **Thank you,**

**Beeville ISD TROJAN GRILL**